

7 March 2024

Dear Parents and Carers

Further to my letter on Friday 1 March 2024, I am writing to update you with regards to the recent cyber-attack at Kings Academy. We have continued to work closely with our IT providers and the external cyber security organisations to gradually bring back the functionality of our IT systems.

As soon as we became aware of the attack, measures were put in place to contain and remove the malicious software and to begin the restoration of our systems. A forensic analysis of our network is being conducted by third-party cyber security specialists to fully investigate the circumstances and impact of the incident. This team will also determine the degree to which data has been put at risk and the extent of encryption to electronic files.

I am pleased to inform you that our email systems have been restored, however, for the foreseeable future we will continue to use ClassCharts, send text messages and emails through ParentPay and letters will be published on the Academy's website.

Whilst ParentPay can continue to be used for communication, we recognise that there are issues around the update of monies transferred to student accounts. To avoid unnecessary complications, we would ask for students to either pay by debit card/apple pay or cash when purchasing from the café.

The Year 11 Pre-Public Examinations have taken place this week without interruption, and I have been impressed with the mature and focused approach taken by all our students. Well done to Year 11 for their efforts over the course of this week. Year 13 PPEs will take place week commencing Monday 11 March 2024 as scheduled.

Please be reminded, details of Easter revision for Year 11 and Year 13 students can be found on our website [here](#). The Year 9 and Year 10 Data Collection due to be published on-line in the next couple of weeks will be postponed with more details to follow.

Our priority is to resolve this issue and provide updates as soon as we can. We are continuing to work with the police, the National Cyber Security Centre and the ICO. As soon as there is any further information to share, I will write again. Thank you to all those parents who have offered their support.

Yours sincerely



Mr David Wiltshire
Headteacher



 **POSITIVITY**  **RESPECT**  **INTEGRITY**  **DEMOCRACY**  **EQUALITY**

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