

1 March 2024

Dear Parents and Carers

I am writing to inform you Kings Academy has been victim of a cyber attack. This has resulted in an outage of all the Academy's IT systems.

The Academy are working with IT providers and external cyber security organisations to restore functionality and normal working as soon as possible.

We are in liaison with the Trust Data Protection Officer and if necessary, the incident will be reported to the Information Commissioners Office (ICO) in line with the requirements of the Data Protection Act 2018. Every action is being taken to minimise disruption and data loss.

In consultation with the Wessex Learning Trust, we have completed a risk assessment on all areas affected to ensure that students and staff remain properly safeguarded. The school will remain open in full. As you will be aware this computer system outage has resulted in limitations to lines of communication. With no access to emails currently we will communicate with all stakeholders via Class Charts and the school's website, both of which are unaffected by recent developments. Please note that during this time, individual staff emails are unavailable. The school telephone numbers remain unaffected.

I appreciate this will cause some challenges for parents and carers with regards school communications and apologise for any inconvenience.

As previously communicated parents are still able to upload money to ParentPay although this may not show on your account. Please be assured there will be no disruption to the function of our catering services.

The Pre-Public Exams scheduled for Year 11 and Year 13 over the next two weeks will continue as planned.

Thank you for your continued support and we will keep you updated over the coming days.

Your sincerely



**Mr D Wiltshire**  
Headteacher



**POSITIVITY**



**RESPECT**



**INTEGRITY**



**DEMOCRACY**



**EQUALITY**

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